

# **The Role of Regions and States in Health Reform**

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Marc H. Bennett, HealthInsight CEO

[mbennett@healthinsight.org](mailto:mbennett@healthinsight.org)



# Who is HealthInsight?

*Our business is redesigning healthcare systems for the better*

A private, non-profit, community based organization dedicated to improving health and health care in the western United States.



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The *HealthInsight* enterprise holds contracts, grants, and is certified, in key areas of health care improvement:

- Admissions and Transitions Optimization Program (ATOP) – *Nevada*
- Community Health Information Exchange (HIE and cHIE) – *Nevada and Utah*
- Health Information Technology Regional Extension Center (REC) – *Nevada and Utah*
- Medicaid External Quality Review Organization (EQRO) – *New Mexico and Oregon*
- Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO) – *Nevada, New Mexico, Oregon and Utah*
- New Mexico Prescription Improvement Coalition (NMPIC) – *New Mexico*

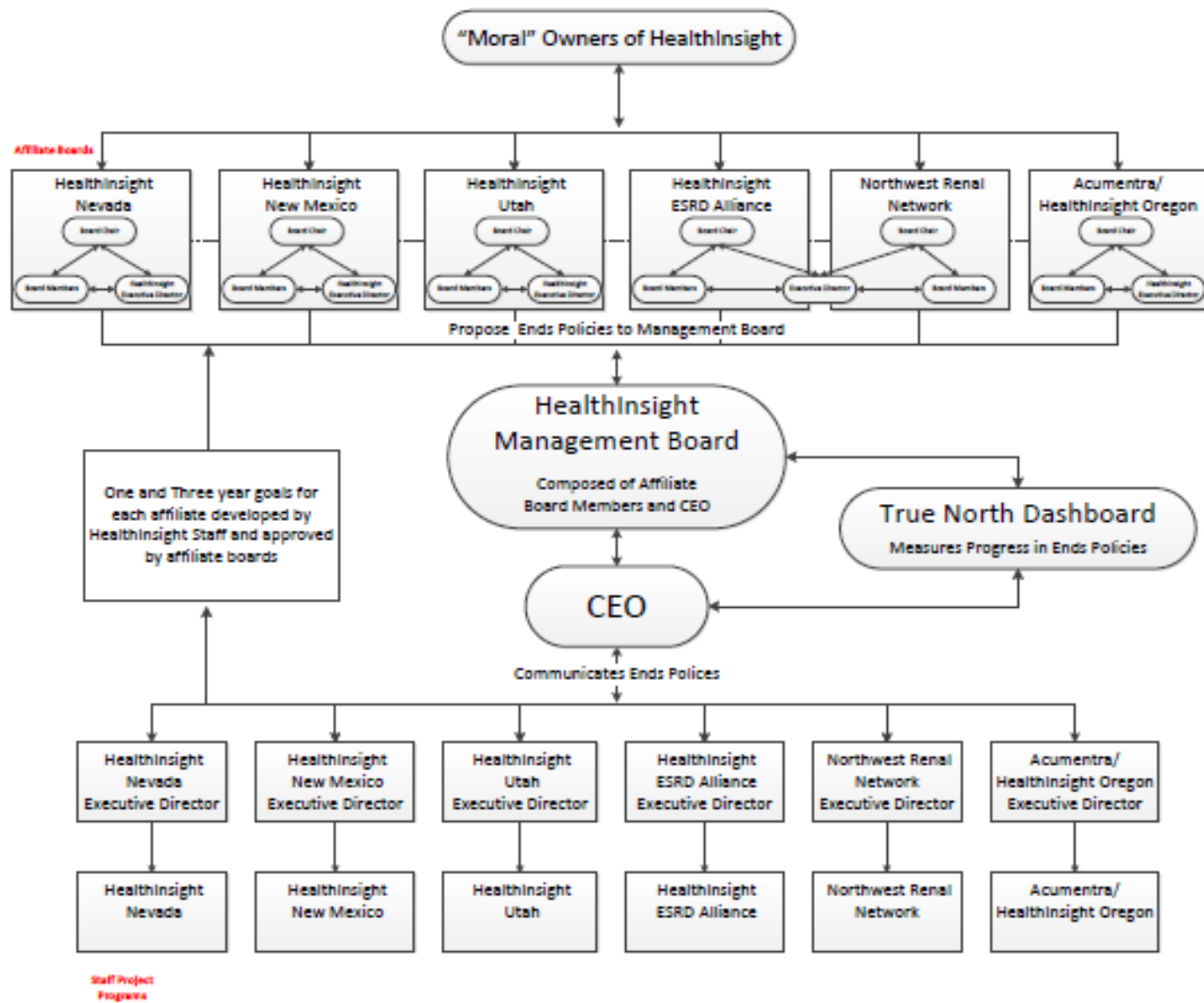


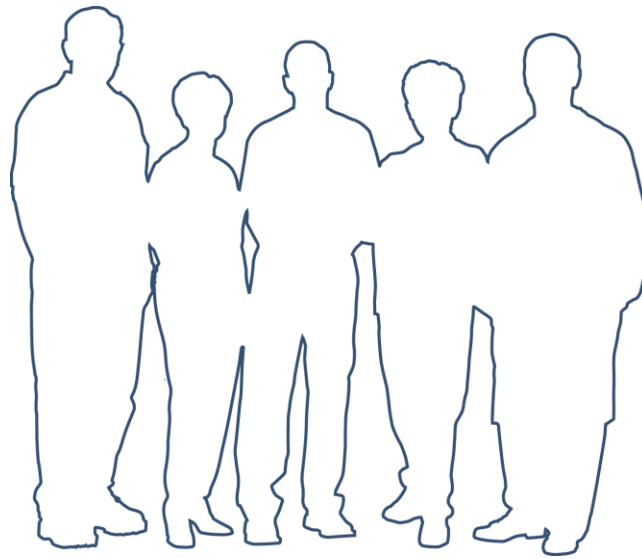
# Who is HealthInsight? (con't.)

- Qualified Entity (QE) – *New Mexico*
- Strong Start – *Nevada*
- PDMP Research – *Oregon*
- UtahHealthScape – *Utah*
- Total Cost of Care – *Utah*
- HealthInsight End Stage Renal Disease Alliance (ESRD)
- New Mexico Coalition for Healthcare Value – *New Mexico*
- Network for Regional Healthcare Improvement Collaborative (NRHI) – *Nevada, New Mexico and Utah*
- The Nevada and Utah Partnerships for Value-Driven Health Care (NPV, UPV) – *Nevada and Utah*



# HealthInsight Governance

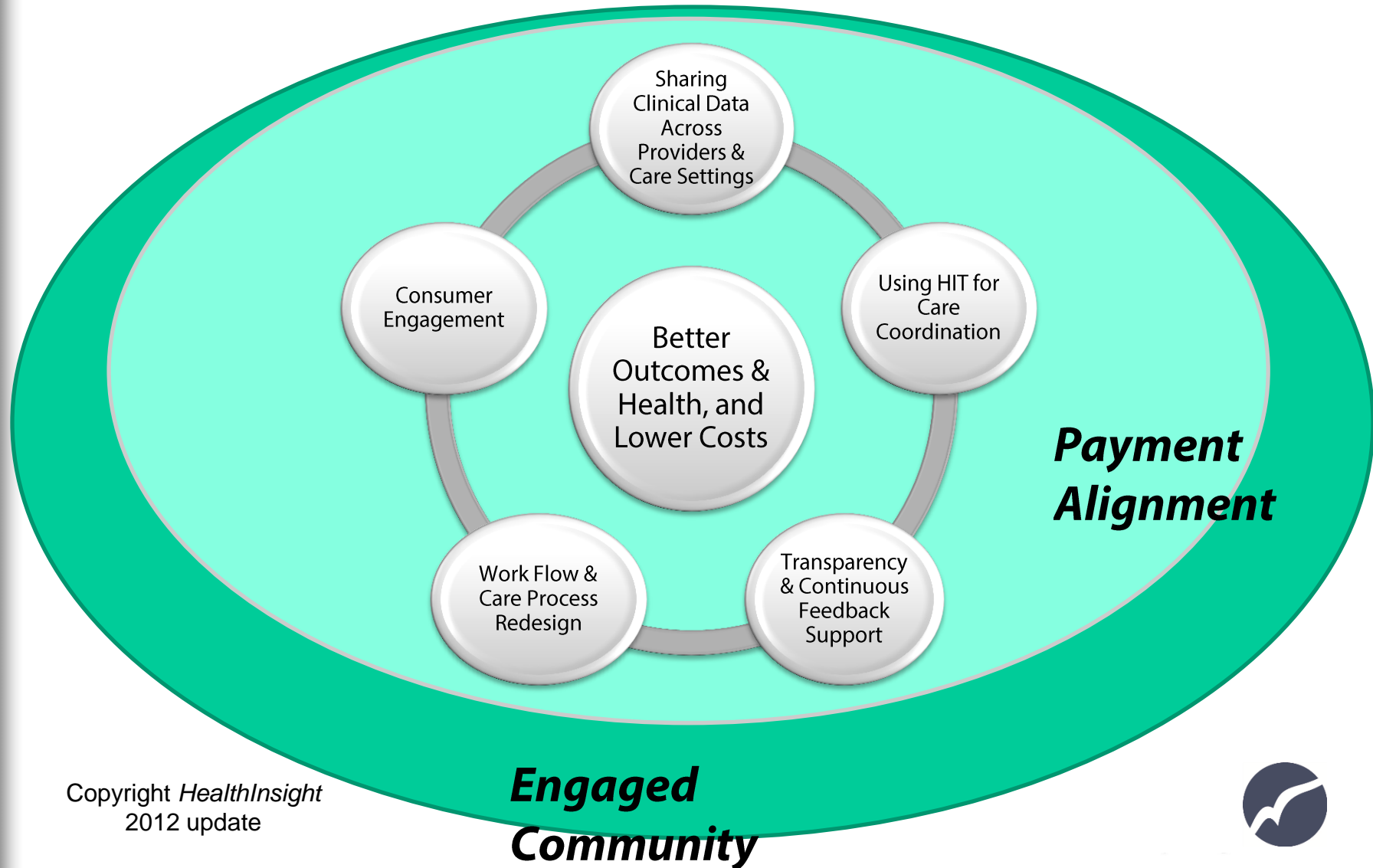




# **A Few Thoughts on the Nature of the Challenge**



# Improved System Performance Relationships



# Start with the End in Mind

"Would you tell me, please, which way I ought to go from here?"

"That depends a good deal on where you want to get to," said the Cat.

"I don't much care where—" said Alice.

"Then it doesn't matter which way you go," said the Cat.—"so long as I get SOMEWHERE," Alice added as an explanation.

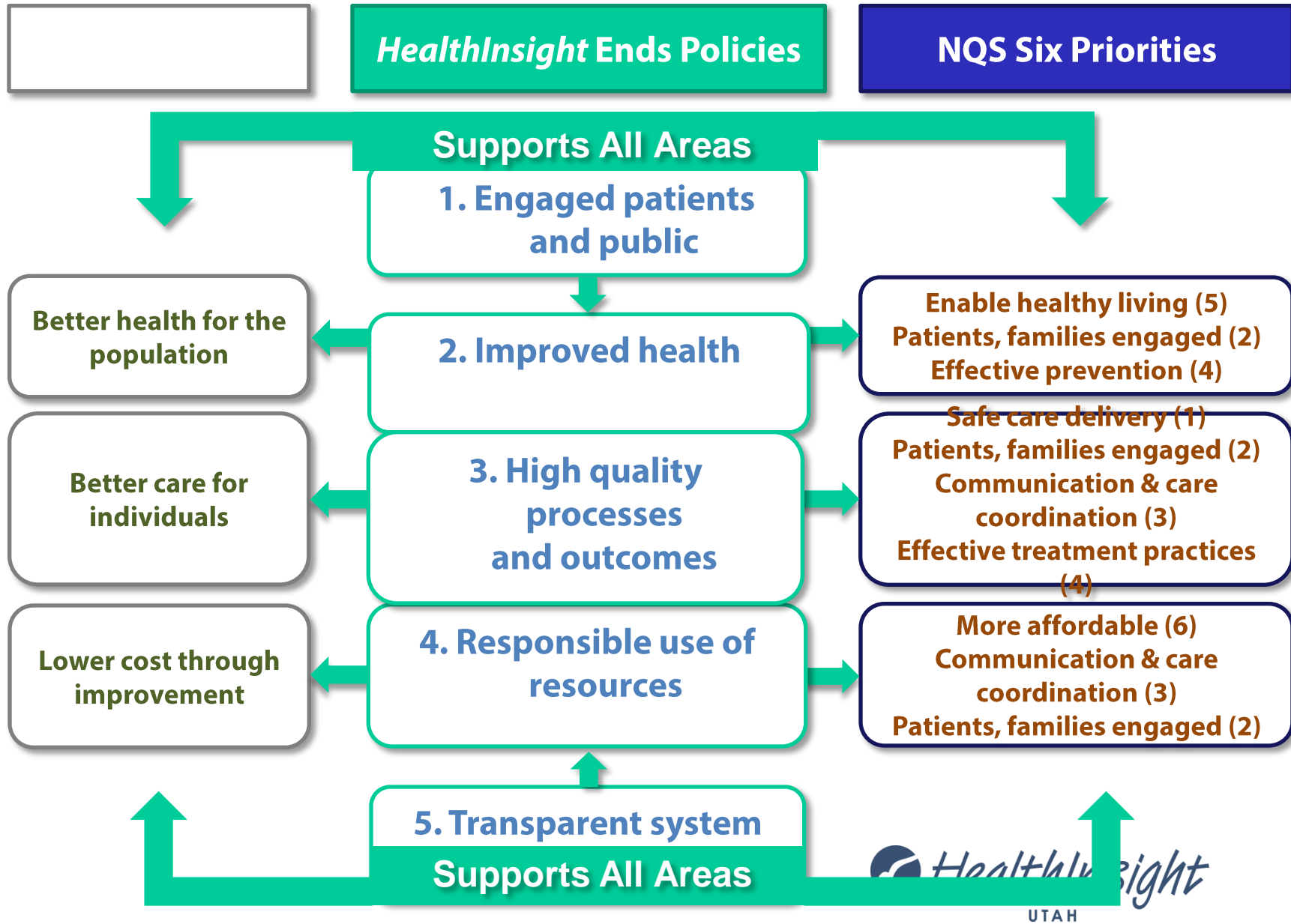
"Oh, you're sure to do that," said the Cat, "if you only walk long enough."

Lewis Carroll, *Alice in Wonderland*





# Ends Policies: Crosswalk to Triple Aim



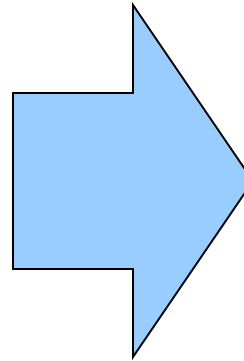
# **Our Strategy:**

**Leverage the CMS 11<sup>th</sup> Statement of work for quality improvement organizations (QIO) within quality innovation networks (QIN) to drive system-wide transformation**

# 11<sup>th</sup> SoW as a Driver of Change

## 11<sup>th</sup> SoW

- Project Management: Excellence in Operations
- Health People, Healthy Communities
  - B.1 Improving Cardiac Health and Reducing Cardiac Health Care Disparities
  - B.2 Reducing Disparities in Diabetes Care: Everyone with Diabetes Counts
  - B.3 Using Immunization Information Systems to Improve Prevention Coordination
  - B.4 Improving Prevention Coordination Through Meaningful Use of HIT and Collaborating with Regional Extension Centers
- Better Healthcare
  - C.1 Reducing Healthcare Associated Infections
  - C.2 Reducing Healthcare Acquired Conditions in Nursing Homes
  - C.3 Coordination of Care Evidenced by Reduction of Readmissions and Adverse Drug Events
- Better Care at Lower Cost
  - D.1 Quality Improvement Through Physician Value Modifiers
  - D.2 QIO Proposed Projects That Advance Efforts for Better Care at Lower Cost
- Technical Assistance – Quality Improvement Initiatives



***Future State –  
People-Centered***

**Outcomes Driven**

**Sustainable**

**Coordinated Care**

**New Payment Systems  
(and many more)**

- Value-based purchasing
- ACOs, Shared Savings
- Episode-based payments
- Medical Homes and care mgmt
- Data Transparency

# A Small Analogy

